

## Risk Scorecard

IMPACTS				
	4	3	2	1
	Minor	Moderate	Significant	Major
Financial Impact	£100K - £500K	£500k - £1M	£1M - £10M	>£10M
Service Provision	Minor service delay	Short term service delay	Service Suspended / Medium term delay	Service Suspended Long Term Statutory duties not delivered
Project	Minor delay - days	A few milestones missed	A major milestone missed	Project does not achieve objectives and misses majority of milestones
Health & Safety	Sticking Plaster / first aider	Broken bones/Illness	Loss of Life/Major illness	Major loss of life/Large scale major illness
KPI	Minor impact on KPI's	Specific Performance Issues of a few KPI's	Widespread Performance Issues on KPI's	Complete Breakdown of KPI's
Morale	Mild impact on morale	Some hostile relationship and minor non cooperation	Industrial action / Contractual Dispute	Mass staff leaving / Unable to perform contract
Reputation	No media attention / minor letters	Adverse Local media	Adverse National publicity	Remembered for years!!
Customer Satisfaction	Little or no impact	Slight Reduction	Serious Reduction	Widespread Reduction

	LIKELIHOOD – 3 to 5 year period	PROBABILITY
<b>A</b>	Very High / Certain	85% to 100%
<b>B</b>	Highly Likely	60% to 85%
<b>C</b>	Medium / Likely	30% to 60%
<b>D</b>	Low / Possible	15% to 30%
<b>E</b>	Very Low / Rare	5% to 15%
<b>F</b>	Negligible / Almost Impossible	0% to 5%